Driver Installation and Configuration Guide

Modification date	Revision Record	
2020.05.03	The method of driver installation on Windows, Linux and	
2021.06.06	Added the method of driver installation on Android 6.x/7.x/8.x operating system.	
2024.08.07	Added the description of AWS IoT service provided by UCloudLink and testing methods.	
2024.09.04	Added the method and testing instructions for using your own AWS IoT service.	
Notes: This document is designed for the operating system of Windows, Linux and Android 4.4 and higher		

1. Driver Installation on Windows1
1.1 Disable Driver Signature Enforcement1
1.1.1 Windows 10 Operating System1
1.1.2 Windows 7 64 Operating System4
1.1.2 Windows 7 32 Operating System4
1.2 Install Driver7
2. Driver Installation on Linux
2.1 RNDIS Host Configuration8
2.2 AT Commands Serial Configuration9
2.2.1. Use GSM/CDMA Modems9
2.2.2. Use USB Serial Driver10
2.3 RNDIS Network Configuration on Linux11
2.3.1. Android 4.411
2.3.2. Android 5.x, 6.x
2.3.3. Android 7.x, 8.x
3. Hardware description17
3.1 Datasheet17
3.2 Standard kit contents17
4. MQTT Support17
4.1 MQTT AT Command Discryption17
4.2 Connect to AWS IoT service provided by UCloudlink18
4.2.1 Test AWS IOT service provided by UCloudlink18
4.2.2 Using the device management platform provided by UCloudlink19
4.3 Connecting to your own AWS IoT service20
4.3.1 Setup your AWS account and permissions20
4.3.2 Create resources in AWS IoT20
4.3.3 Provision the device with credentials21
4.3.4 Connecting the device to AWS IoT Core22
4.3.5 Verify messages in AWS IoT Core22
5 Troubleshooting

Contents

1. Driver Installation on Windows

1.1 Disable Driver Signature Enforcement

If you want to install a driver not signed by Microsoft on Windows operating system, you'll need to disable Driver Signature Enforcement, or the installation could fail.

1.1.1 Windows 10 Operating System



Step 1: Press Win key and click **Settings** icon. You can go into **Settings**.

Step 2: In Settings, you can catch the **Update and Security** option in here. And choose it.



Step 3: Please click the **Recovery** option on the left menu. You can find the details on the right. Please catch **Advanced startup** option and hit **Restart Now**.

← Settings	>		
Home	If your PC isn't running well, resetting it might help. This lets you choose to keep your files or remove them, and then reinstalls Windows.		
Find a setting	Cet started		
Jpdate & security			
♥ Windows Update	Go back to an earlier build		
Windows Defender	This option is no longer available because your PC was upgraded more than 10 days ago.		
T Backup	Get started		
③ Recovery			
 Activation 	Advanced startup		
For developers	Start up from a device or disc (such as a USB drive or DVD), change your PC's firmware settings, change Windows startup settings, or restore Windows from a system image. This will		
₽ Windows Insider Program	restart your PC.		
	Restart now		

Step 4: Please wait a few seconds, you can enter **Choose an Option** interface. Please select **Troubleshoot** option.



Step 5: In **Troubleshoot**, you can select these options step by step: **Advanced options > Startup**

Settings > Restart.

Enable low-resolution video	mode	
Enable debugging mode		
Enable boot logging		
Enable Safe Mode		
Disable driver signature enfo	rcement	
Disable early-launch anti-ma	lware protection	
Disable automatic restart on	system failure	

Step 6: You can go into the **Startup Settings** interface. There are 9 features in the list. Please press functions key **F7** or press the **Number Key 7** to choose the **Disable driver signature enforcement**.



1.1.2 Windows 7 64 Operating System

During booting of PC, press "F8" key continuously until you get the Advanced Boot Options menu, then select "Disable Driver Signature Enforcement".

Advanced Boot Options	
Choose Advanced Options for: Windows 7	
(Use the arrow keys to highlight your choice.)	
Repair Your Computer	
Kepati Tour Compacer	
Safe Mode	
Safe Mode with Networking	
Safe Mode with Command Prompt	
Enable Boot Logging	
Enable low-resolution video (640x480)	
Last Known Good Configuration (advanced)	
Directory Services Restore Mode	
Debugging Mode	
Disable automatic restart on system failure	
Disable Driver Signature Enforcement	
Start Windows Normally	
Description: Allows drivers containing improper signatures to	be loaded.
ENTER=Choose	ESC=Cancel
Little-choose	Loc-career

Notes: This solution is only used to disable Driver Signature Enforcement just once

1.1.2 Windows 7 32 Operating System

Disabling driver enforcement works differently on Windows 7 32 and Windows 64.

The method of disabling driver enforcement on Windows 7 32 is the same as Windows XP. To setup, follow the steps as below:

Step 1: Go to Start menu and choose Run

🤌 My Documents
My Recent Documents >
B My Pictures
My Music
My Computer
Control Panel
C Set Program Access and Defaults
Connect To
Printers and Faxes
Help and Support
Search
Run
Windo
Log Off O Disconnect

Step 2: Enter *gpedit-msc* into the box. You can go into Local Group Policy Editor.

I I I I	pe the name of a prog	ram, folder, docun	nent, or Internet
res	source, and Windows v	vill open it for you	
Open:	pedit.msc		~
	-		

Step 2: In **Local Group Policy Editor**, please select **Administrative Templates** on the left category. You can find the **Setting** list on the right. Please double-click on **System** option.

J Local Group Policy Editor File Action View Help			_	×
Computer Policy Computer Configuration Software Settings Mindows Settings Software Settings Mindows Settings	Administrative Templates System Description: Allows configuration of various system component settings.	Setting Control Panel Settop Network Shared Folders System Windows Components Mindows Components All Settings		\$

Step 3: In **System**, there are some programs setting category on the right. Please choose **Driver Installation** and double-click it.



Step 4: Please catch the **Code signing for device drivers** in the **Driver Installation** and double-click it.



Step 5: At this time, you can make some settings in **Code signing for device drivers** in order to Windows detects a driver file without a digital signature.

Please hit the **Enabled** button. You can select the **Ignore** or **Warn** in the drop-down menu in **Options** box. Then, please don't forget press **OK**. The configuration is finished.

Code signing for device drivers	Elevitous Setting Next Setting	
O Not Configured Comment:	22	~
● <u>E</u> nabled		
O Disabled		×
Supported on:	Windows Server 2003, Windows XP, and Windows 2000 only	0
Options:	Help:	
	Determines how the system seemends when a user tries to instal	

1.2 Install Driver

Proceed to install your driver.

For Windows 32 operating system, run **32install.exe** For Windows 64 operating system, run **64install.exe**

During the installation procedure, Windows will inform you that can't verify the publisher of this driver software. At this point, ignore the warning message and choose "**Install this driver software anyway**" to complete the installation.



2. Driver Installation on Linux

Module M2 can be recognized as RNDIS, high-capacity storage device and AT commands port in Host.

2.1 RNDIS Host Configuration

To configure the Host for RNDIS, refer to the following steps:

Go to the root directory of the Linux Kernel source code and execute the command:

make menuconfig

Open the Linux Kernel Configuration Menu

Go to Device Drivers > Network device support > USB Network Adapters >

Multi-purpose USB Networking Framework

Select Host for RNDIS and ActiveSync device and press save key. Then the Kernel

is configured successfully.

make zImage

Compile its corresponding kernel.

2.2 AT Commands Serial Configuration

To configure support of the USB serial, refer to the following steps:

Go to the root directory of the Linux Kernel source code and execute the

command:

make menuconfig

Open the Linux Kernel Configuration Menu

2.2.1. Use GSM/CDMA Modems

I Configure module

Go to Device Drivers > USB support > USB Serial Converter support > USB

driver for GSM and CDMA modems

Select USB driver for GSM and CDMA modems and press save key, then exit.

I Add VID and PID of M2

Edit the VID and PID of Kernel: go to drivers/usb/serial/option.c

Add the code and PID of Kernel



Add the blacklist of M2



Add VID and PID to option_ids



AT commands of M2 have been added completely so far.

Compile kernel and burn Host image, then connect M2 to the Host, then you can

find the /dev/ttyUSB0 under /dev/

Notes: It is required to compile the Kernel for this procedure as below, and you use # modprobe usbserial vendor=0x1782 product=0x5D22 in the Linux operating system such as ubuntu. Then /dev/ttyUSB* appears.

2.2.2. Use USB Serial Driver

To edit Linux Kernel source code, go to drivers/usb/serial/generic.c



If you would like to compile USB Serial into Host Linux Kernel, compile Host Kernel and burn Host image, then connect M2 to the device, you can find the **/dev/ttyUSB0** under **/dev/**

If you would like to compile USB Serial into module, execute the command as below:

insmod usbserial vendor=0x1782 product=0x5d22

2.3 RNDIS Network Configuration on Linux

toot@smdk4x12:/ #	[52827,485386] usb 1-3.3: new high speed USB device number 8 using s5p-ebci.
52027.5972711 usb	1-3.3: New US8 device found, idVendor=1782, idProduct=5d21, bodDevice=0404
(52827.604256) usb	1-3.3: New USB device strings: Mfr=1, Product=2, ScrialNumber=3
(52827.611499] usb	1-3.3: New USB device Class: Class=0, SubClass=0, Frotocol=0
52827.6184961 usb	1-3.3: Product: Spreadtrum Phone
52827.623080] usb	1-3.3; Manufacturer: Spreadtrum
52827.627591) usb	1-3.3: SerialNumber: 25263063142779
[52827.671925] rnd	is_host 1-3.3:1.0: usb0: register 'rndis_host' at usb-s5p-ehci-3.3, RNDIS device, da:bd:3e:25:36:12

After you have RNIDS Host module compiled or inserted into Linux Kernel, when you start up the system and insert the module, you will see similar prompts shown as below:

New rndis-host device of usb0 is detected.

That indicates module is set up successfully. For different platforms, we will use RNDIS to access Internet. The ipv4 of module is 192.168.137.0/24, and default gateway and DNS are 192.168.137.129.

2.3.1. Android 4.4

• Automatically assign IP:

#dhcpcd usb0

```
l|root@smdk4xl2:/ # dhcpcd usb0
dhcpcd[2409]: version 5.5.6 starting
dhcpcd[2409]: usb0: sending IPv6 Router Solicitation
dhcpcd[2409]: usb0: using static address 192.168.137.179
dhcpcd[2409]: forked to background, child pid 2428
```

After execution, you can use the command of netcfg to check the information as below:

rootigmo	k4x12 · / ±			
cootesma	K4X12:/ # netcig			
0	UP	127.0.0.1/8	0x00000049	00:00:00:00:00:00
cmnet0	DOWN	0.0.0/0	0x00001002	4e:c0:15:04:86:ea
sit0	DOWN	0.0.0/0	0x0000080	00:00:00:00:00:00
p6tn10	DOWN	0.0.0/0	0x00000080	00:00:00:00:00:00
1sb0	UP	192.168.137.179/24	0x00001043	da:bd:3e:25:36:12
eth0	UP	0.0.0/0	0x00001003	00:00:ff:ff:00:00
cootAsmd	$1r4y12 \cdot / \pm$			

• Configure DNS service(Optional)

If you have configured DNS service, you can skip this step.

Use the ndc service came from Android 4.4 to set up DNS server address, execute

the command as below:

Set up the default gateway

#ndc resolver setdefaultif usb0

root@smdk4x12:/ # ndc resolver setdefaultif usb0 200 0 Resolver command succeeded

Set up DNS

#ndc resolver setifdns usb0 "" 192.168.137.129

root@smdk4x12:/ # ndc resolver setifdns usb0 "" 192.168.137.129 200 0 Resolver command succeeded

2.3.2. Android 5.x, 6.x

Automatically assign IP

#dhcpcd usb0

These are assigned ip, mask, gateway, dns

snell@tullp-p1:/ #		
shell@tulip-p1:/ #	getprop	dhcp.usb0.ipaddress
192.168.137.122		
<pre>shell@tulip-p1:/ #</pre>	getprop	dhcp.usb0.mask
255.255.255.0		
<pre>shell@tulip-p1:/ #</pre>	getprop	dhcp.usb0.gateway
192.168.137.129		
<pre>shell@tulip-p1:/ #</pre>	getprop	dhcp.usb0.dns1
192.168.137.129		

• Create network number

For Android 5.0 and higher, add netid. Firstly create netid, for example, if the network number is 100

ndc network create 100

The operation is successful if it returns 200, 0 or success.

Add network card of usb0 into the network that Id is 100

ndc network interface add 100 usb0

The operation is successful if it returns 200, 0 or success.

• Set up router and gateway

#ndc network route add 100 usb0 0.0.0.0/0 192.168.137.129

The operation is successful if it returns 200, 0 or success.

• Set netid 100 as default network connection

ndc network default set 100

The operation is successful if it returns 200, 0 or success.

• Configure dns

ndc resolver setnetdns 100 "" 192.168.137.129

The operation is successful if it returns 200, 0 or Resolver command succeeded.

Then the network configuration is complete, and you can access Internet using Ping.

2.3.3. Android 7.x, 8.x

• Assign IP

The ipv4 address of M2 module is 192.168.137.0/24 (the address is 192.168.137.x, and mask is 255.255.255.0). Default gateway and DNS are 192.168.137.129. The IP is assigned manually to usb0 and usb0 up

#ndc interface setcfgusb0 192.168.137.139 24 up

• Create network number

For Android 5.0 and higher, add netid. Firstly create netid, for example, if the network number is 100.

#ndcnetworkcreate100

The operation is successful if it returns 200, 0 or success.

Add gateway of usb0 to network that the ID is 100
 #ndc network interface add 100 usb0

The operation is successful if it returns 200, 0 or success.

• Set up router and gateway

#ndc network route add 100 usb00.0.0.0/0 192.168.137.129

The operation is successful if it returns 200, 0 or success.

Set netid 100 as default network connection

#ndc network default set 100

The operation is successful if it returns 200, 0 or success.

• Set up DNS

The operation is successful if it returns 200, 0 or Resolver command succeeded.

The network configuration is complete, and you can assess Internet using Ping. Notes: Source code of network configuration in Android system is /system/netd/server/CommandListener.cpp, refer to source code for details.

3 Hardware description

3.1 Datasheet

https://www.ucloudlink.com/file/uCloudlink_GLMM20A01_Mini_PCIe_Hardware_Design_V2.3.pdf

3.2 Standard kit contents

1. A GLAMM20A02 module



4 MQTT Support

4.1 AT Commands for MQTT

The AT commands for MQTT communication as follows.

AT#MQTTCONN Connect to an MQTT server. This command can set parameters such as the server's IP address and port number. The complete format : AT#MQTTCONN=client_id,username,password,broker_url,broker_port,keepalive_time,clean_session

AT#MQTTPUB Publish an MQTT message. This command can set parameters such as the message topic, quality of service level, and message content. Command format : AT#MQTTPUB=pub_topic,pub_qos,pub_retained,pub_msg Please note that pub_msg is a hexadecimal string. For example, if you want to send 'hello', the contents of pub_msg should be the hexadecimal string of the ASCII code for each letter in 'hello', whitch is ' 68656C6F'.

AT#QMTSUB Subscribe to an MQTT message. This command can set parameters such as the subscription topic and quality of service level. Command format : AT#MQTTSUB=sub_topic,sub_qos

AT#MQTTUNSUB Unsubscribe from a topic on an MQTT server. Command format : AT#MQTTUNSUB=unsub_topic

AT#MQTTDISC Disconnect from an MQTT server. This command can disconnect the current MQTT connection. Command format : AT#MQTTDISC

AT#MQTTSTAT? Query the connection status of an MQTT client Command format : AT#MQTTSTAT?

4.2 Connect to AWS IoT service provided by UCloudlink

When the device is activated and successfully connected to the network, it will automatically apply for a certificate with the device IMEI as the things name from AWS IoT. Then, AT commands can be used to connect to AWS IoT, subscribe, publish messages, and perform other related operations.

Here is an example :

AT#MQTTCONN=353682680008768,,,a3r68s0rrta0ju-ats.iot.us-west-2.amazonaws.com,8883,30,1

OK

AT#MQTTSUB=EJSImJ6JIIS5I/353682680008768/usr/get,1

ОК

AT#MQTTPUB=EJSImJ6JIIS5I/353682680008768/usr/update,1,0,68656C6F

ОК

AT#MQTTRECV

61777320696F7420636F6E6E6563746564 OK

Note: the IMEI in topic string need to be replaced with the actually test device IMEI.

4.2.1 Test AWS IOT service provided by UCloudlink

Certification and private key can be provided only for test device. The configuration of MQTTX tool is as follows.

🚳 MQTTX						- • •		
File Edit V	iew Window Help I							
	连接	新建分組く	返回	编辑		连接		
8	GLMM18A02_TEST@	る	新出					
			*名称 GI	MM18402_TEST)			
			* Client ID 35	5692680008768	0	G		
			* 服务器地址 🦳 🖿	tts // v a3r68s0rta0ju-ats.iot.us-west-2.amazonaws.com]			
4			* 端口 88	33]			
+			用户名					
			276) 277 - 276	×				
<1>			* 证书举型 〇 () A sinned server 💦 Self signed				
B			au trozenia U da Anglieu ser veri U ser siglieu SSL 安全 💽 O					
		C	Certificates					
			* CA	2件 CNUsershusen/Desktopht1_aws/vool-CA.cn	Ð			
			客户端	进 C:Users/user/Deskdop/cert_test/client_cert.pern	Ð			
			客户端key	交件 C:WserstusenDesktopicert_testprivate.pem	Ð			
Ŵ		同	弱级 🔺					
			连接超时	10 €	(形)			
Ø			Keep	60 C	(E?)			
			清除	会话 O true ○ false				

After the configuration is complete, click the connect button to connect to aws iot server. Subscribe the topic on which the test device publish messages (EJSImJ6JIIS5I/ 353682680008768/usr/update) in the MQTT tool to receive messages sent by the test device. Sending messages to the topic subscribed by the test device(EJSImJ6JIIS5I/353682680008768/ usr/get) with MQTT tool, the test device will receive messages.

🔕 MQTTX					
File Edit Vi	ew Window Help				
	连接	GLMM18A02_TEST			∠
	GLMM18A02 TEST@	* 各称	* Client ID 🕓		用户名
		GLMM18A02_TEST	353682680008768	0	
		透明	Keep Alive		Clean Session
			60	~ ~	🖉 true
					▶ 造接
Ψb		+ 添加订阅	▶ Plaintext ∨		全部 已接收 已发送
+		EJSImJ6JIIS51/353 QoS 0	"value": 1 } , "time": 1700126042654		
		2) 023-11-16 17:14:04:499		
5				Торіс (″d	EJSImJ6JJ55J/953682680008768/user/update Qo5:1 ata": ("'r.("vype": 80, "value": 80))
		P	ayload: JSON V QoS: 1 V O Retain Meta		
		E	JSImJ6JIIS5I/353682680008768/user/update		~
0		()	"data": { "1:: { "type": 80, "value": 80 } ; ; ; ; ; ; ; ; ; ; ; ; ;		€ ⊜ ⊕
					0

4.2.2 Using the device management platform provided by UCloudlink

After the device is activated, it will automatically request an AWS certificate and connect to the AWS IoT service provided by UCloudlink. You can manage the device on the UCloudlink device management platform, including viewing messages, sending messages, and performing various control operations on the device. We will create a specific account for you to manage all of your devices.

Ucloudlink	Device / Device List / route.log				English
perating Situation	Equipment information				
roduct ~	Device MAC : 357036910004566	Product name : ucloudlinkaaa	Product ID : EJSImJ6JIIS51 Pr	duct model : ucloudlink7777	
levice ^	Device name :	Device ID: 988696117486411776	General category : ucloudlink Ca	tegory : ucloudlink	
vice List	Wi-Fi Firmware Version : T20_Demo_TSV1.0.000.002.240902	MCU Firmware Version : T20_Demo_TSV1.0.000.002.240902	Equipment status : off-line Fa	ult status : normal	
vice Record	Equipment type: -	activation time: 2024-08-28 16:52:13	Update time: 2024-09-02 17:08:10 La	st online time : 2024-09-02 17:23:46	
N) -	Bind Users				>
stem Management/	Equipment information Fault information Device log Equipment information Fault information Device log Start time to End time	Push information Q. Search			↓ Refresh ★ Export
	Report log Distribution log Online and offline	logs			
	Logging			Time	Operate
	{"100"; ("m"; {"type"; {"n"; "191"}, "value"; {"s"; "80,5,50" }}})			©2024-09-02 17:08:46	
	$\{``f": \{`m": (`"lype": \{`n": "81" \}, `value": \{`n": "80" \} \} \}$			©2024-09-02 17:08:45	
	[13]; ['m'; ['m'; 'm'; 'm'; 'm'; 'm'; '], value; ['m'; '3, 460,1,30407,125349133,67,28,4cbc; 96:03 d3:e4,55,30:09 d3:36:49:04,55,80:25:93:93:22:15,85,be:98:bb:27:a2:68,74,26:49:47:85:29:61,56,80:77:24:e5:10:a3,d0:1198:82:32:5				B
	("17"; ("m"; ("type"; ("n"; "191"), "value"; ("s"; "2";)))})				

4.3 Connecting to your own AWS IoT service

4.3.1 Setup your AWS account and permissions

If you do not have an existing AWS account and user, refer to the online AWS documentation at:

https://docs.aws.amazon.com/iot/latest/developerguide/setting-up.html

Then, follow the steps below to get started.

Sign up for an AWS account:

https://docs.aws.amazon.com/iot/latest/developerguide/setting-up.html#aws-registration

Create an administrative user:

https://docs.aws.amazon.com/iot/latest/developerguide/setting-up.html#create-an-admin

Open the AWS IoT console:

https://docs.aws.amazon.com/iot/latest/developerguide/setting-up.html#iot-console-signin

4.3.2 Create resources in AWS IoT

Create IoT resources, an IoT access policy, and a Thing object. When creating a Thing object, select "Auto-generate certificate" in the certificate options, and in the "Attach a policy to the certificate" step, select the policy generated in the previous step.

step, select the policy generated in the previous step. Download and save the generated certificate, and import the certificate into the device in the following steps.

Create an AWS IoT Policy :

https://docs.aws.amazon.com/iot/latest/developerguide/create-iot-resources.html#create-iot-policy

Create a thing object :

https://docs.aws.amazon.com/iot/latest/developerguide/create-iot-resources.html#create-aws-thing

4.3.3 Provision the device with credentials

Place the test device on the small board , and then insert the small board into the USB port of the test computer.Use a web browser to access 192.168.137.129 and login to the web service page of the device. Then select the "AWS IoT" option and import the certificate, private key, and CA certificate on the "Certificates" page.



192.168.137.129/index.html						
<	Web administrator					
Certificates						
* CA File	C:\Users\user\Desktop\t10_aws\root-CA.crt	Ð				
Client Certificate File	C:\Users\user\Desktop\cert_test\client_cert.pem	Ð				
Client key file	C:\Users\user\Desktop\cert_test\private.pem	Ð				
-						

Buy link for the mini PCIe to USB board:

https://www.amazon.com/-/zh/dp/B01EMI0BD2/ref=sr_1_5?crid=2NVUXFNJS9GSJ&dib=eyJ2IjoiMSJ9. d6-9f0D07Wa0BIAh700FeMfM70NBBIrJKEJs7EiI013FlaK9SaacBx10ZR-X0dRWCtuQy0f5-ZVIIMCt4AEVWND70tQYN0qTwKUSdKHiuJPYqia2BIAuxUN3nEuReyFE_paWVnYuAhcjEri4W07riDqaBSo_ MP0wJSarLwRA8zdMH0SgaShEfzh82RJ061BsEZPjUI0e0q-wW5WyFk3xC8sdXnPPtrlsCZLrK0Cz0uY. L7F8IAJi5KVw_7q1bAthJudNAVkQESJ9AXycnYnJy9g&dib_tag=se&keywords=mini%2Bpcie%2Bto%2Busb%2B3. 0&qid=1725344218&sprefix=minipcie%2Caps%2C320&sr=8-5&th=1

4.3.4 Connecting the device to AWS IoT Core

Open the PuTTY tool on the testing computer to send AT commands. Execute the following AT command to connect to AWS IoT Core.

Here is an example :

AT#MQTTCONN=353682680008768,,,a3r68s0rrta0ju-ats.iot.us-west-2.amazonaws.com,8883,30,1

ОК

Execute the following AT command to publish messages to AWS IoT Core.

AT#MQTTPUB=sdk/test/python,1,0,68656C6F

OK

Note: the IMEI in topic string need to be replaced with the actually test device IMEI.

the endpoint string need to be replaced with your actually endpoint.



Download link for puTTY:

https://www.putty.org/

4.3.5 Verify messages in AWS IoT Core

Viewing device messages or sending messages to devices can be done using the MQTT tool in AWS IoT. The following link provides detailed instructions on how to perform the operation:

https://docs.aws.amazon.com/iot/latest/developerguide/view-mqtt-messages.html

aws III Services Q Search		[Altr5]	ව 🗘 Ø Ø Singapore ▼ sz33@hotmail.co
AWS IOT X Monitor Connect	MQTT payload display Auto-format JSON payloads (f Display payloads as strings (m Display nayloads displays Subscribe	nproves readability) re accurate) binary date as hexadecimet values)	
Connect one device Connect many devices	Subscriptions	sdk/test/python	Passe Clear Export Edit
Test MQTT test client	Favorites sdk/test/python 💛 🗙	Message payload { "message": 'Hello from AWS IoT console'	
Manage ▶ All devices ▶ Greengrass devices Software packages New	All subscriptions	Additional configuration Publish	
 Remote actions Message routing Retained messages 		▼ sdk/test/python	September 03, 2024, 1550/28 (UTC+0800)
Security Fleet Hulp Device software		"Hello World: [22]"	

5 Troubleshooting

1. device cannot start normally after being inserted into the USB port of the computer.

Possible insufficient power supply for USB, try another USB port or switching to another computer.

2. Unable to open the web service page of the device.

Check if the USB RNDIS network card driver is installed correctly. If the driver is not installed, refer to the driver installation section in this document for installation instructions and try again.

3. The device did not respond when sending AT commands using the puTTY tool.

Check if puTTY has selected the correct serial port and open the device manager to view the AT command port of the device and select the corresponding port.

4. Issues related to AWS IoT, refer to the AWS online documentation on Troubleshooting AWS IoT https://docs.aws.amazon.com/iot/latest/developerguide/iot_troubleshooting.html